

# www.leckhamptonsurgery.co.uk

## **Working Together for Your Health**

# **Contact details for alternative medical services:**

#### **Medical Emergency**

If you have a medical emergency Call 999 or attend Accident and Emergency

#### **Urgent Medical Advice**

For urgent medical advice you can phone **111** or visit their website at <a href="https://111.nhs.uk/">https://111.nhs.uk/</a>

#### **Minor Ailments and Medication Queries**

Your local local pharmacy may be able to help you self treat minor ailments or help with questions about your medications

https://www.nhs.uk/nhs-services/prescriptions-and-pharmacies/pharmacies/how-your-pharmacy-can-help/

#### **Minor Injuries**

For minor Injuries call the telephone triage line on 03004217777 https://www.ghc.nhs.uk/our-teams-and-services/miius/

#### **GP** walk-in centre

There is a GP walk in service in place at Gloucester Health Access Centre but it's best to call first 01452 336 290

#### **Urgent Eye Problems**

You can arrange an NHS funded optician appointment for urgent eye problems using https://primaryeyecare.co.uk/

# **Contact details for alternative mental health services:**

#### **Mental Health Emergency**

If you are feeling suicidal or have a mental health emergency you can contact the Crisis team directly 24hours a day, 7 days a week on 0800 1690398 (option 3 for Cheltenham)

https://www.ghc.nhs.uk/crisis/

#### Samaritans

Can offer support via phonecall or text conversation 24 hours a day, 7 days a week 116 123

https://www.samaritans.org/scotland/how-we-can-help/contact-samaritan/

#### Let's talk

You can self-refer to let's talk for talking therapy such as CBT 0800 073 2200

https://talk2gether.nhs.uk/

### Teens in Crisis (TIC+)

You can self refer to TIC+ who are funded to provide support to local young people <a href="https://www.ticplus.org.uk/">https://www.ticplus.org.uk/</a>

#### **Adult Community Services:**

#### **Adult Social Care**

If you are struggling with care issues you can self refer to the adult social care help desk 01452 426868

Out of Hours Emergency - 01452 614194

https://www.gloucestershire.gov.uk/health-and-social-care/adults-and-older-people/adult-social-care-information-advice-and-support/

## **District nursing**

If you are already under the care of the district nursing team and need to contact them Cheltenham 0300 421 6070

Urgent contact number out of hours 0300 421 0555

https://www.ghc.nhs.uk/our-teams-and-services/ict/

### **Physiotherapy**

You can self refer to adult physio therapy

0300 422 3040

https://www.ghc.nhs.uk/our-teams-and-services/adult-physiotherapy/musculoskeletal-physiotherapy-self-referral-form/

#### **Children's Community Services:**

#### Children's physiotherapy

You can self refer to children's physio 0300 421 6972

https://www.ghc.nhs.uk/our-teams-and-services/childrens-physiotherapy/

### Health visiting team – for pre-school aged children

0300 421 6486

https://www.ghc.nhs.uk/our-teams-and-services/health-visiting/

### **School nursing team** – for school aged children

0300 421 8514

https://www.ghc.nhs.uk/our-teams-and-services/school-nursing/

# **Gloucestershire Family Information Service**

You may also find useful support services on offer through 01452 427362

https://www.gloucestershire.gov.uk/health-and-social-care/children-young-people-and-families/family-information-service-fis/

### Other useful resources:

For advice on financial issues you can contact the **Citizens Advice** <a href="https://www.citizensadvice.org.uk/">https://www.citizensadvice.org.uk/</a>

If you have not found what you are looking for in the lists above your could try the Gloucestershire website **Your Circle** which lists many other useful services <a href="https://www.yourcircle.org.uk/">https://www.yourcircle.org.uk/</a>